

Five Star Service Excellence for Managers/Supervisors

LOCATION	DATE	VENUE
Lagos	4 th August, 2010	NIBSS Training Centre, Plot 1230, Ahmadu Bello Way, Bar Beach, Victoria Island, Lagos
Abuja	11 th August, 2010	Brook Training Centre Plot 80, Aminu Kano Crescent, Opp. Sheriff Plaza Crescent Wuse II Abuja

The Essence of Caring: Patient Service Excellence

LOCATION	DATE	VENUE
Lagos	5 th August, 2010	NIBSS Training Centre, Plot 1230, Ahmadu Bello Way, Bar Beach, Victoria Island, Lagos
Abuja	12 th August, 2010	Brook Training Centre Plot 80, Aminu Kano Crescent, Opp. Sheriff Plaza Crescent Wuse II Abuja

Customer Service Delivery: An Everyday Passion

September 15th -16th , 2010

Leading Empowered Teams for Quality Service

October 8th -9th , 2010